



**DELIVERY**- Our Delivery Team will call you the night before between 4-7 PM to arrange a three hour time frame for the next day. Our Delivery Team will call you approximately 30 minutes prior to arriving on the day of your delivery. Please make sure that all fragile or breakable items are clear for a smooth and timely delivery. **If you have not received a call from our delivery team by 7:30 PM, please contact us immediately.**

**THE FOLLOWING PRODUCTS ARE CONSIDERED TO BE FINAL SALE AND IS NON-REFUNDABLE/EXCHANGEABLE: Adjustable bed bases, Pillows, Sheets, Mattress Protectors or Pillow Protectors, Toppers, Special Orders or Custom Product like Twin Extra Long, Cal-King, and Water Bed Inserts. As-is Items, Outlet, Clearance, or Floor Samples.**

**COMFORT EXCHANGE**- A **minimum of 21 days and up to 45 days**, Sleep Solutions will allow for a **ONE TIME EXCHANGE**. Please allow adequate time to allow your new mattress the time to break in properly and for your body to adjust. Exchanges must be made for something **equal or greater in value**. Each customer has one exchange per purchase. Exchange applies to the mattress only, not box spring(s). Manufacture/Store special discounts are not included or extended on exchanges. A **10% restocking fee** and **redelivery charge of \$59 will be applied**. **Mattress must be in Like New Condition and is subject to refusal of an exchange.**

**30 DAY PRICE GUARANTEE**- If the mattress you purchase from us goes on sale within 30 days of delivery, we will refund you the difference. If the same mattress is found elsewhere at a lower price, we **will refund the difference plus 10%**. (Online pricing or liquidation pricing does not apply. See store for details)

**LAYAWAY PURCHASES**- A minimum of **20%** down is required at time of purchase. Layaway purchases must be paid off within 90 days. If **120 days** pass without any payments, the invoice will be deactivated and cancelled. **There are NO REFUNDS on layaway purchases.**

**LOW PROFILE BOX SPRING(S)**- At Sleep Solutions we recommend that you consider going with the low profile foundation if your new mattress is **over 12 inches**. Keep in mind that our display frame is only 7 1/2 inch off the ground. So if you have a 4 poster bed set, your frame might sit up as high as **12 inch** off the ground. The low profile foundation will bring a 12 inch mattress down to a reasonable height. There is no difference in the support or pricing of either foundation. The only difference is your personal preference of height.

**SPLIT BOX SPRING(S)**- Please be aware that a queen size foundation may not fit through some stair cases such as basements or tight turns. There is an option for a split queen foundation that will resolve this issue. **The split box is \$100 more**. Please inform us if you

anticipate any problems with the delivery and set up process and will need the split foundation option.

**REFUNDS-** Any and all refunds are subject to Management approval. Refunds will be credited back according to the original method of purchase. Any cash refunds over the amount of \$100.00 will be refunded by check within **7-10 business days**.

**THANK YOU FOR CHOSING SLEEP SOLUTIONS, YOUR PREMIER COLORADO MATTRESS  
RETAILER!**